

Cloud and workplace

Give your cloud workplace a consistent baseline.

Align tenant administration, devices, applications and user lifecycle so onboarding and support follow an approved process. Plan migrations and improvements around actual data, licensing and business dependencies.

GOOD FIT Distributed teams and growing organizations that need consistent cloud access, device enrollment and ownership.

Scope

Tenant and access review - Inventory tenant roles, identities, collaboration services and data locations. Define administration, emergency access and shared responsibility.

Device baseline - Agree enrollment, device health, management and supported application settings. Confirm licensing and pilot compatibility before rollout.

Lifecycle and collaboration - Establish role-based requests, onboarding/offboarding and owner review of sharing/retention requirements.

Migration planning - Scope sources, destinations, data classification, licensing, coexistence, acceptance and rollback. Sensitive or controlled data needs an eligible, approved service boundary.

WHAT YOU RECEIVE

- Tenant/role and application inventory
- Approved device baseline and exception register
- Lifecycle and administration procedures
- Migration/change plan where scoped
- Pilot and access acceptance evidence

CUSTOMER RESPONSIBILITIES

- Provide tenant authority and application owners.
- Confirm data classification and retention decisions.
- Purchase or retain required licenses after scope review.

ACCEPTANCE CHECKS

- A user receives only approved application access.
- An enrolled device meets the agreed baseline.
- A removed user loses the agreed access.
- An owner can recover records and explain exceptions.

SCOPE BOUNDARIES

- Product subscriptions unless explicitly quoted
- Custom development and unscoped migrations
- A presumption that a commercial tenant can handle CUI/ITAR data
- Legal retention or export determinations

DELIVERY FLOW

INVENTORY / AGREE / PILOT / ROLL OUT